

DESTINED FOR SUCCESS

PARENT HANDBOOK

Please read the handbook thoroughly. As it covers very important policies and procedures that not only govern our childcare contract agreement, but also pertain to the care of your child.

I have the right to make changes to policies and procedures. You will be notified in writing of any changes that may occur.

Dear Parents:

Thank you so much for allowing Destined For Success to be a part of your child's village. Our mission is to provide a safe, loving, nurturing and fun environment for your child. Safety is our biggest concern.

Due to COVID we do ask that if your child has a fever or flu like symptoms that they should stay home.

Wearing a mask is mandatory when entering the building.

Temperatures will be checked at the time of arrival.

We want to ensure that you as a parent have a peace of mind knowing your child is in great hands. No matter what we are destined to be successful in all we do.

My expectations for you parent/guardian is that we have trust for one another. I expect that we can have open communication. Explain clearly and carefully your wishes and expectations about how your child will be cared for.

Good communication helps us work together in the best interest of your child.

Agreement on Terms or Arrangements

You should fully understand the terms of the contract and the policies and procedures that you as a parent/guardian are agreeing to.

Honesty and trust

This includes being honest about how you believe the arrangement is working. Although you need to be vigilant in order to safeguard your child, you should trust us as your childcare provider to do our best for your child. Show trust by asking questions rather than jumping to conclusions when apparent problems develop.

Pick up on time

In an event that you may be running late please call, text, and/or email so that we can be on the same accord. There is a grace period after 6:00pm you are considered late. Anytime afterwards will be a charge of \$5.00 per minute.

Tuition Payments:

Tuition payments can be made by Cash App, Check, Cash, and Venmo. Tuition payments are due 1 week in advance. Please note if your check comes back due to insufficient funds you will not be able to pay using a check for future payments. If there comes a time that you will not have your payment you must communicate that with me. If tuition is not paid the week before your child will not be able to attend the program unless tuition is paid in full at the time of arrival for the program. If your child is not attending our program the following week you will not be reimbursed your payment.